

County Offices  
Newland  
Lincoln  
LN1 1YL

18 August 2021

**Overview and Scrutiny Management Board**

A meeting of the Overview and Scrutiny Management Board will be held on **Thursday, 26 August 2021 at 10.00 am in Council Chamber, County Offices, Newland, Lincoln LN1 1YL** for the transaction of the business set out on the attached Agenda.

Yours sincerely



Debbie Barnes OBE  
Chief Executive

**Membership of the Overview and Scrutiny Management Board (11 Members of the Council and 3 Added Members)**

Councillors R B Parker (Chairman), T Smith (Vice-Chairman), B Adams, Mrs J Brockway, P M Dilks, R J Kendrick, C S Macey, C E H Marfleet, N H Pepper, E W Strenziel and R Wootten

**Added Members**

Church Representative: Reverend P A Johnson

Parent Governor Representatives: Mrs M R Machin and Miss A E I Sayer



**OVERVIEW AND SCRUTINY MANAGEMENT BOARD AGENDA  
THURSDAY, 26 AUGUST 2021**

<b>Item</b>	<b>Title</b>	<b>Pages</b>
<b>1</b>	<b>Apologies for Absence/Replacement Members</b>	
<b>2</b>	<b>Declarations of Interest</b>	
<b>3</b>	<b>Minutes of the meeting held on 1 July 2021</b>	7 - 18
<b>4</b>	<b>Announcements by the Chairman, Executive Councillors and Chief Officers</b>	
<b>5</b>	<b>Consideration of Call-Ins</b>	
<b>6</b>	<b>Consideration of Councillor Calls for Action</b>	
<b>7</b>	<b>Revenue Budget Monitoring Report 2021/22 - Quarter 1 to 30 June 2021</b> <i>(To receive a report by Michelle Grady, Assistant Director – Finance, which invites the Board to consider a report on the Revenue Budget Monitoring 2021/22, which is due to be considered by the Executive on 07 September 2021. The views of the Board will be presented to the Executive as part of its consideration of this item)</i>	19 - 60
<b>8</b>	<b>Capital Budget Monitoring Report 2021/22 - Quarter 1 to 30 June 2021</b> <i>(To receive a report by Michelle Grady, Assistant Director – Finance, which invites the Board to consider a report on the Capital Budget Monitoring 2021/22, which is due to be considered by the Executive on 07 September 2021. The views of the Board will be presented to the Executive as part of its consideration of this item)</i>	61 - 110
<b>9</b>	<b>Re-procurement of the Occupational Health Contract</b> <i>(To receive a report from Vicki Sharpe, Human Resources Services Manager and Lauren Washington, Commercial and Procurement Officer, which invites the Board to consider a report on the re-procurement of the Occupational Health Contract which is due to be considered by the Executive Councillor for People Management, Legal and Corporate Property between 06 and 10 September 2021. The views of the Board will be reported to the Executive Councillor as part of their consideration of this item)</i>	111 - 122

- 10 Customer Strategy** 123 - 168  
*(To receive a report from Andrew Hancy, Head of Business Support, which invites the Board to consider a report on the Customer Strategy which is due to be considered by the Leader of the Council on the 07 September 2021. The views of the Board will be reported to the Leader of the Council as part of his consideration of this item)*
- 11 Performance of the Corporate Support Services Contract** 169 - 180  
*(To receive a report from Sophie Reeve, Assistant Director – Commercial and Arnd Hobohm, Serco Contract Manager, which provides an update on Serco's performance against contractual Key Performance Indicators specified in the Corporate Support Services Contract between March and July 2021)*
- 12 Covid-19 Update** To Follow  
*(To receive a report from Michelle Andrews, Assistant Director – Corporate Recovery, which provides an update on Covid-19 in Lincolnshire)*
- 13 Overview and Scrutiny Annual Report 2020-21** 181 - 200  
*(To receive a report from Nigel West, Head of Democratic Services and Statutory Scrutiny Officer, which invites the Board to consider the draft Overview and Scrutiny Annual Report 2020-21)*

#### **ITEMS FOR INFORMATION ONLY**

- 14 Overview and Scrutiny Management Board Work Programme** 201 - 216  
*(To receive a report which enables the Board to note the content of its work programme for the coming year)*

Democratic Services Officer Contact Details

Name: **Emily Wilcox**

Direct Dial **07557 486687**

E Mail Address [emily.wilcox@lincolnshire.gov.uk](mailto:emily.wilcox@lincolnshire.gov.uk)

**Please note:** for more information about any of the following please contact the Democratic Services Officer responsible for servicing this meeting

- Business of the meeting
- Any special arrangements
- Copies of reports

Contact details set out above.

Please note: This meeting will be broadcast live on the internet and access can be sought by accessing [Agenda for Overview and Scrutiny Management Board on Thursday, 26th August, 2021, 10.00 am \(moderngov.co.uk\)](#)

All papers for council meetings are available on:  
<https://www.lincolnshire.gov.uk/council-business/search-committee-records>